

6.2.11.1 Do the HTML, PostScript, and PDF Files Have to Match?

Problem

My document was rejected because the HTML and PDF files do not match. Must the HTML and PDF files match?

Solution

There are some items that *must* appear in the PDF and HTML files for a book. These items are:

- A table of contents.
- A title page, with the correct, corresponding information.
- A Reader's Comment Form (RCF) that appears after the table of contents and any generated files.
- All copyright and trademark information.

The following content must be identical in the HTML, PostScript, and PDF versions of a document:

- Title information, wherever it appears (title page, headers, and so on)
- Copyright statements on the copyright page
- Legal statements on the copyright page, including the Beta Draft notice, if this is a beta draft document
- Accessibility statements in a preface or appendix or in a section of a Letter-Style document

Explanation

For more information about archiving requirements, see the *Oracle Documentation Archiving Checklist*, available at

<http://DocTools.us.oracle.com/archrel/checklist.htm>

6.2.11.2 Do I Have to Archive HTML Support Files?

Problem

Do I have to include the support files or Support directory when I archive HTML?

Solution

No, you need not archive support files or the Support directory. The DocArch administrators would prefer that you did not archive these files, to conserve space. Remember that HTML must appear in the html subdirectory of the main directory.

Explanation

All links to ../Support, ./Support, or ../../dcommon are changed to point to one common support directory. This ensures that all copyright and trademark information is up to date.

6.2.11.3 Is There a Way Around Archiving HTML?

Problem

My document is intended to be available only in print. Do I have to archive HTML? To whom do I go to get an exception?

Solution

Yes, the document must be archived with HTML. If you feel that you deserve an exception, you can talk to Edward Screven, Chief Corporate Architect.

Explanation

The policy of Oracle is to provide HTML for all documentation to address accessibility requirements.

6.2.11.4 Why Can't DocArch Find My HTML Text Equivalent Files for Images?**Problem**

DocArch displays errors indicating that the links to my HTML text equivalent files for images are broken.

Solution

First, make sure that the HTML text equivalent files are in the `img_text` subdirectory of the `html` directory. Next, make sure that the image file names exactly match the HTML description file names. Ensure that the file extension is `.htm`, not `.html` or `.txt`. For example, did you inadvertently name an HTML text equivalent file `otter.txt` instead of `otter.htm`?

6.2.11.5 Why Can't I Get to the iHelp System Path?**Problem**

I am trying to archive a document that is part of the Applications iHelp system. I am trying to include the Apps iHelp System path, but when I click Browse, the page is blank.

Solution

Please contact Steve Carter in the Applications Division.

Explanation

DocTools does not administer the iHelp path Web page; Steve Carter and the Application Technology Group administer the page.

6.2.11.6 Why Does DocArch Say That an HTML File Does Not Exist?**Problem**

I receive an error message indicating that an HTML file does not exist; for example: "In `process.htm` although there is a link to `_process.htm`, `_process.htm` does not exist."

I receive the error message "In `filename.htm` although there is a link to `0000`, `0000` does not exist."

I receive the error message "In `file.htm`, although there is a link to `/D:/11.5.8/UserGuide/file2.htm`, `/D:/11.5.8/UserGuide/file2.htm` does not exist."

Solution One

In the case illustrated in the first problem statement, notice the underscores before the file name. This indicates that there is a space before the file name in the link. Thus, DocArch cannot find the file. Re-create the links (or the cross-references in FrameMaker) to ensure that there are no spaces before the cross-referenced item. Do not use Hypertext markers to create cross-references in FrameMaker documents.

Solution Two

In some cases, the HTML file in question may not appear in the correct location in the ZIP file, or it may be missing from the ZIP file entirely. Ensure that you have included

all HTML files in the `html` directory. Also, ensure that all file names are correct. For example, did you inadvertently name an HTML text equivalent file `otter.txt` or `otter.html` instead of `otter.htm`?

Further, if you have used the 8.3 file name convention, make sure that you have taken that into account when naming text equivalent files.

Solution Three

Ensure that you have included the HTML in a folder named `html`. The `html` folder must be at the top-level of the ZIP file or a top-level child of the part number directory. See [Example 2-1](#) for the correct directory structure.

Make sure that there is only one directory named `html`. There have been occasions when writers have mistakenly nested `html` directories; for example:

```
A12345_01/  
  html/  
    html/
```

Solution Four

In the case illustrated in the third problem statement, the links are absolute, and not relative. The D drive is not archived with the rest of the book.

Ensure that all links are relative, as opposed to absolute. A relative link looks like `process.htm`. An absolute link looks like `D:/MyDocs/processes2/process.htm`.

Absolute links are usually caused by using Hypertext markers to create cross-references. Use the FrameMaker cross-reference feature to create cross-references.

6.2.11.7 Why Does DocArch Say That I Have Included HTML When I Have Not?

Problem

Even though I have not included HTML, DocArch presents the error "The entry point for HTML must be `toc.htm`" and stops staging.

Solution

Make sure that the ZIP file does not include a directory named `html`. If the ZIP file contains an empty `html` directory, delete it. If that `html` directory is integral to the project—for example, it contains images or files that are imported into the source files—change the name of directory. Then, follow the instructions in the *Oracle DARB XML Templates User's Guide* to reset the path. The instructions are available at:

<http://DocTools.us.oracle.com/sgml/ug/graphics.htm>

If the document includes a path to HTML, do not include a subdirectory named `html`.

Explanation

DocArch looks for the `html` directory, and, if found, checks its contents for certain files and standards. If those files do not exist, or certain standards are not met by the files, then you may be unable to archive.

6.2.11.8 Why Doesn't DocArch See My HTML?

Problem

I have included HTML in my ZIP file, but DocArch says that I do not have HTML.

Solution

Ensure that the HTML is in a subdirectory named `html`. That is, if you were to unzip the ZIP file, the resulting output would look something like this:

```
A12345_01.ps
A12345_01.pdf
html/
  toc.htm
  *.htm
```

Also, make sure that you have included just one directory named `html`. There have been occasions when writers have mistakenly nested `html` directories; that is, they have a directory named `html` and a subdirectory within the `html` directory that is also named `html`. See [Example 2-1](#) for the correct directory structure.

Explanation

HTML files must be in their own subdirectory, and that directory must be named `html`. For more information about HTML archiving requirements, see [Section 2.1.1](#).

6.2.12 Beta Product Document Questions

If a product is going out as a preliminary, restricted distribution release, also known as Beta, then the document is considered a Beta Draft, and must contain certain information. This section includes questions and answers about Beta Draft documentation.

6.2.12.1 Are Beta Documents Exempt from Any Archiving Requirements?

Problem

I am archiving a beta document. Is it exempt from any of the archiving requirements? Do I have to produce HTML?

Solution

Beta documents are not generally exempt from any of the archiving requirements. Beta documents must meet all criteria to be successfully archived. You must produce HTML or a path to iHelp for beta documents.

In addition to meeting the regular criteria, beta documents must have the Beta Draft notice present on the copyright page and the words Beta Draft in the document footers.

Explanation

Beta documents are still distributed to selected customers, and, as such, must meet archiving requirements. For more information about specific Beta Draft requirements, see the *Oracle Documentation Archiving Checklist*, available at

<http://DocTools.us.oracle.com/archrel/checklist.htm>

6.2.13 Cover and Spine (cvrspine) Questions

The cover/spine template, `cvrspine.fm`, is only required if you are using the DARB XML Templates. This section includes questions and answers about the cover and spine.